



Wish Discovery Volunteer

Together, we create life-changing wishes for children with critical illnesses. With the help of generous donors and volunteers, Make-A-Wish Eastern NC has granted more than 4,200 wishes across our chapter. We mark the granting of each wish with a celebration for the wish child at the time of, or just prior to, their wish being granted.

Position Summary

A wish discovery volunteer will meet with the wish child and family members to help identify the child's wish ideas while completing any necessary paperwork. Volunteers work in teams of two, with guidance from Make-A-Wish staff, to ensure that every eligible child can receive their most heartfelt wish. Volunteers may select wish discoveries based on their own location, interests, and availability. Meetings may take place virtually or in-person, based on the wish family's request.

Duties and Responsibilities

- Engage with the wish child and their family to discern their wish ideas, while gaining a clear understanding of the reason behind multiple wish ideas.
- Assist family in the completion of, and submit, wish paperwork to chapter staff in a timely manner.
- Enhance the wish discovery with creative ideas for engaging with the wish child, including providing ice breaker gifts or activities.
- Act as a reliable, communicative, and productive member of the "wish team" by working closely with a volunteer partner and Make-A-Wish staff to ensure all details of wish ideas and family information is available for the planning of a wish.

Desired Qualifications

- Passion for children and high comfort level with interacting with children ages 2 ½ to 18.
- Ability to work with people from diverse backgrounds, especially children with critical illnesses.
- Highly organized and detail-oriented, including strong verbal and written communication skills.
- Flexible schedule and willingness to drive up to one hour to visit with wish child.
- Bilingual abilities in written and spoken form a plus.

Volunteer Commitment

- The average wish discovery requires 2-4 hours of volunteer work for the meeting and sharing of paperwork. Discoveries vary depending on the wish child and wish family circumstances.
- Commitment to work on a minimum of two wishes per year.
- Complete criminal background check every 3 years and Conflict of Interest & Ethics Assurance Statement annually.
- Complete official Make-A-Wish Wish Volunteer training and attend continuing education courses, as offered by Make-A-Wish chapter staff.
- Prioritize health and safety in any interaction with a member of the Make-A-Wish community.

Location of Opportunity

Wish Discovery meetings may take place at the wish family's home or at a neutral location, such as a restaurant or hospital. They may also occur virtually via Zoom or another platform. Meetings may be scheduled for anytime, based upon the schedules of the wish discovery team and wish family.

Join Our Team of Inspired People Transforming Lives

We are more than a great place to volunteer - our work is life changing. We are an inclusive and diverse group of people who, through a mosaic of backgrounds, thoughts and experiences are united in purposeful work. We are fueled and guided by our values - values that are represented in the inspired people we work with and the transformational work we do every day.

For immediate consideration, please contact us at volunteers@eastnc.wish.org.

We respect and ensure equal opportunity, regardless of race, religion, ethnicity, national origin, age, gender identity, sexual orientation, disability, perceived disability, and other legally protected characteristics.